

Title: Student Complaints Rule 7.36

General Authority: FS 1001.64

Law Implemented: FS 1001.64, 1001.65; 6A-14.0261, FAC

Effective Date: January 20, 2016

The President is authorized and directed to approve procedures for student complaints not otherwise addressed in Rules 2.8 (Prohibition Against Discrimination and Harassment), 4.2 (Grading System), 7.22 (College Petitions Committee), or 7.23 (Student Conduct Code). Such procedure shall be compliant with federal and state legislation as well as any guidelines set forth by the Southern Association of Colleges and Schools Commission on Colleges.

## Such procedure shall:

- 1. Offer an efficient process.
- 2. Include the option for a student to consult an independent College official to review the complaint.
- 3. Provide the student with the opportunity to appeal any outcome to the appropriate College Vice President for a final decision.